

Application	Chreos 3
Service Pack	33
Requirements	Service Pack 31 (SP31)
Warning	All users of Chreos plug-ins should check with Wild Software Ltd before installing this service pack.

As usual Data management will run after installing this Service Pack. This process will take longer than usual and may appear frozen while processing “Inventory regions”. It is not frozen but it may take 5 times as long as usual. The next time this is run it will take a more normal amount of time.

Due to minor file format changes to some temporary files any parked transactions must be processed BEFORE installing this Service Pack.

34 standard reports have been added or updated since SP32. These are available as a separate download from the downloads page of our website. You should replace your existing report files on all machines by unzipping this over top of them once you have successfully installed SP33.

There are also a number of new and altered information sheets available.

Main points

- Practice company has been extended to include backups.
- Batches of invoices can now be emailed out by a single action.

General

- A practice company can now be created based on an existing backup. This is a quick and easy way to restore a backup and reprint reports, etc. In ChreosServer select “File | Practice companies | Create practice company from backup” and point it to a Chreos generated backup file. This file will have a “.lzh” extension.
- With practice companies, users can now no longer successfully log into a newly created practice company without first restarting ChreosServer.
- Practice companies are now created in the Chreos Shared directory specified when ChreosServer was installed. It is no longer a subdirectory from where the Server is installed (which was often “program files\Chreos Server\”). This location could cause security access problems in Win NT, 2000, and XP machines.
- Some systems that previously could not create PDF files from reports should now be able to do so as this service pack will register the required DLL files.

- A number of combo boxes now offer a right click option allowing a selection to be cleared. This is particularly important in management screens where previously once an option was set it was impossible to return it to no value. Areas supporting this feature include....

Client Management	'Client Disc' 'Sock Group' The 2 user definable fields.
Stock Management	'Category' 'Stock Discount' Make / Maker customisable fields The 2 user definable fields.
Creditor Management	The 2 user definable fields.
General Ledger Management	The 2 user definable fields.

Clients

- Debtor invoices can now be emailed in bulk sometime after creation. “Print | Transactions | Invoices” has been extended to:
 - display printed status in the “Sent” column. The options are
 - No = has not been printed or e-mailed
 - Email = has been emailed but not printed
 - Ptd = has been printed but not e-mailed
 - Both = has been both e-mailed and printed.
 - the display is fully filterable dependant on the view selected. Batches of invoices can now be e-mailed or e-mailed and printed.
- Converting a Packing Slip to an Invoice no longer locks invoice entry even if the user chooses to keep original, non-standard packing slip pricing.
- When using the [Process all / Process selected] button when opening parked transactions, e-mail will now be sent if specified in the original transaction.
- Recurring debtor invoices now support eCommerce features.
- When resending documents from the “Client Management” the user can now choose a BCC email address.

Creditors

- The ‘Documents’ page in “Creditor Management” now includes the ‘ItemCode’ for each invoice, etc.
- Creditor Orders now allows an external report to be configured and used for previewing purposes. (See the “Creditors | Orders | Print” page of “Maintenance | Printing setup”.)
- The following changes have been made to “Pay Creditors”.

- If no starting reference is specified then reference numbers are no longer automatically assigned.
- A very small [minimise / maximise] button has been added immediately below the vertical scroll bar for the middle grid on the 'Selection' page. This allows the list of invoices waiting to be paid to be enlarged or reduced as required.
- "Payment methods" have been expanded to include 'Automatic Payment' and 'Direct Debit'.
- The screen no longer closes after a payment is made. Instead the screen resets and retains much of the header information.
- In "Inwards Goods" the search combos on the 'Ordered' and 'Packing slip' pages now also search by bar-coded ISBN numbers if they are being used.
- When resending documents from "Creditor Management" the user can now choose a BCC email address.

Inventory

- The Shift F2 Transaction viewing screen may now be filtered to show only Purchases, Sales, Stock Adjustments, Laybys, Transfers or All transactions.

POS

- POS now has a configurable option in "Maintenance | Setup | Local computer" that allows the user to determine if the computer is to default to starting a new POS transaction on 'Item Ref / Code' or 'Client code'. The default is still 'Item Ref / Code'.
- POS receipts now display order pre-payment amounts.

eCommerce

- Error messages generated in the server log when there are problems e-mailing out are now more descriptive to aid in diagnosing e-mail problems. Errors now display as one of the following:
 - "Communication Error" - generally indicates one of:
 - not connected to internet
 - proxy failed
 - network failed.
 - "Configuration Error" - generally indicates there is a problem with one of the setup options being used. Often this means that the internet options in setup have not been set correctly.
 - "Report Creation Error" - Indicates that the report could not be created to send. Usually this means that the report is configured incorrectly.

This information sheet is a support document related to the use of Chreos 3 from Wild Software Ltd only. It does not in any way constitute, nor is it intended to constitute or be used as, accounting or legal advice. Because Chreos 3 is subject to a process of continuous improvement Wild Software Ltd can not guarantee that the user's version of Chreos 3 will be identical to the one described herein.

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