Application	Chreos 3
Service pack	30
Requirements	Service pack 27 (SP27) or newer
Warnings	All users of Chreos plug-ins should check with Wild Software Ltd before installing this service pack.

General

- The "Support by Email" screen can now be left open while other screens are being looked at or used. This allows the user to look in other screens while they are writing a support request.
- We have run into problems with large attachments being included with support requests in "Support by Email". After reviewing how this feature is designed to be used we realized that making provision for an attachment was inappropriate. It has been removed.
- In "Support by Email" the ability to send the support request to a second address has been included. This allows the user to have a copy of the support request sent to themselves also for their records. The default address is the same as the reply address which is set up on the Internet page of "Maintenance | Setup".
- We have continued working on issues related to connecting to the Internet from within Chreos. Dial-up networking will now be automatically triggered from Information sheets and Support by Email where it would not in the past. We need to hear from users who continue to have problems after this service pack is installed.
- In "Maintenance | Advanced | Transaction viewing" when the user clears a filter the currently filtered record remains selected. This means that filters can be used to locate a specific transaction and then the filters cleared to see the context within which the transaction occurred.

Support

- There are now 33 Information sheets available through Chreos. More are regularly being added. Please update your listing if you have not done so recently.

Clients

- A "Last edit" date now appears at the bottom, right of the "Summary" page in "Clients | Client management". This is the date when the static data about the client was last changed. Static data includes Name, Code, Address, and everything else on the "Client details" page on the left. When this service pack is run the field is initially filled with the current date. The date will then be advanced as changes are made.

- The ability to add a default "Prompt payment %" discount for individual clients has been added to. This will be fully implemented in a later release.
- The standard (internal) Client orders report shows Client and Contact day phone numbers. This makes it easier to contact the client when the goods are available for collection in a retail situation. The printout can then be stored with the goods awaiting the client to pick them up.
- The bottom of the "Stock" page of "Maintenance | Setup" labelled "Packing slips to Invoice (un-invoiced items)" gives the user the option of determining what happens to items on a Packing slip that are not invoiced along with the rest of the Packing slip. The options are
  - Cancel – the balance of the Packing sklip is cancelled and the items are returned to stock.
  - Back order - the balance of the Packing sklip is cancelled and the items are returned to stock. A client order is created for this client for these items.
  - Stay on Slip – the items remain on the Packing slip for invoicing later.
- Multiple Packing slips with a combination of Discount grid and Stock bin discounts can now be included on the same invoice.
- A "Total units" figure has been placed at the bottom of the "Quantity" column on "Debtor invoice", Debtor packing slip" and Client order". This displays the total number of items being included in the document.
- The option of adding a percentage discount for a single item on a "Debtor invoice", "Debtor packing slip" and Client order". To add it open the "Edit Invoice Item details" form for the item (by double clicking on the line, pressing the appropriate button, or <Ctrl><Enter>ing the item. In the "Unit price" entry point type in the required discount and a "%" character. It will calculate the new price taking the discount off the listed price. To clarify the pricing boxes showing the Listed price and the Percentage discount being given have been added to this form. Note that a single item discount given in this way acts as a user entered price and over-rides all other discounts that are set to calculate automatically.
- Journal numbers in Debtor journal are no longer compulsory if manual entry of the number is enabled. If no Journal number is used then none is created and there is no attempt to offer the next increment for the next journal.
- An option has been added to the "Clients" page of "Maintenance | Setup" that optionally forces a batch of receipts to balance before it can be Saved.
- In "Clients | View client orders" the user can not select multiple item lines from one client and send them to Point of sale to complete the sale.
- "Print | Transactions invoices" now displays Client code instead of "Order #" in left hand list. Actually it has always displayed "Client code" but the header has been miss-named.

Creditors

- In "Creditors | Inwards goods" you may now receive more than the amount ordered. Chreos will automatically split the difference into two lines when processed. Previously you were limited tot he amount of the order and then had to separately receive in the extra quantity.
- Journal numbers in Creditor journal are no longer compulsory if manual entry of the number is enabled. If no Journal number is used then none is created and there is no attempt to offer the next increment for the next journal.
- The functionality that is available when you un-park "Creditors | Inwards goods" and "Creditors | Place orders with suppliers" has be significantly improved.

POS

- The option of adding a percentage discount for a single item has been added to point of sale. To add it open the "Editing sales item" form for the item (by double clicking on the line, pressing the appropriate button, or <Ctrl><Enter>ing the item. In the "Unit price" entry point type in the required discount and a "%" character. It will calculate the new price taking the discount off the listed price. To clarify the pricing boxes showing the Listed price and the Percentage discount being given have been added to this form. Note that a single item discount given in this way acts as a user entered price and over-rides all other discounts that are set to calculate automatically.

Inventory

- In "Stock | Stocktake | All stock" it no longer appears to have frozen levels without being asked to thus accidentally setting the stocktake in progress. Users who are not currently in the middle of a stocktake should go to this screen and cancel the empty stocktake so as to return their systems to normal.

Jobs

- Settings for "Job item" and "Job progress payment item" have been added to the "Stock linking" page of "Stock | Stock table maintenance". These settings should point to the stock item that is to be used when a Job is invoiced, or a progress payment or deposit is invoiced for a job. The first one is associated with the [Job] button and the latter with the [Progress] button on the "Job invoicing" screen. For most users the "Job progress payment item" will be a non-dimishing item.
- In the middle of "Job invoicing" screen accessed from the [Produce invoice] button and the "Build Job" screen accessed from the [Produce (no invoice)] button – both in "Job management" - there are now three buttons.

[Job] uses the "Job item" identified in "Stock linking" (see this mentioned above). If no item is linked this buttom will be disabled.

This button allows a build to occur in that items in the job on the left can be moved into it. Hence it is the primarily for invoicing the content of the job and for completing production of items that are not to be invoiced.

[Text] uses the "Text comment item" identified in "Stock linking" (see above). If no item is linked this buttom will be disabled.

This button allows a text comment to be added to an invoice. It does not allow items to be built into it.

[Progress] uses the "Job item" identified in "Stock linking" (see above). If no item is linked this buttom will be disabled.

This button is designed for creating invoices associated with the job where nothing is to be built at that time. Examples would be invoicing a deposit or a progress payment.

The following chart summaries how the three buttons differ

	[Job]	**[Text]**	**[Progress]**
Produce invoice	Available	Available	Available
Produce (no invoice)	Available	Not available	Not available
Can "include items"	Yes	No	No
Wording	Job description	Linked item name	Job description
Quantity	1	0	1
Price	Sum of (Qty x SellPrice) of items added to it.	0.00	Linked item sellprice

General Ledger

- Up until now not being licensed for Creditors meant that you could not post Creditors to the General Ledger. However because we give users access to "Summary inwards goods" we have had to make posting Creditors to the General Ledger available for those who are licensed for Inventory. This posting will then deal with both the Creditor financials and the Inventory financials.

  Up until now users would not have expected to be able to post Creditors so may have made other General Ledger entry arrangements for this data. Consequentially being able to post Creditors may mean that the initial posting may duplicate some manual entries. They will need to be reversed.
- When a General Ledger posting is going to end up as a future dated transaction in the General Ledger a warning notice to this effect will appear. The user can continue or abort at this point.

- On the “General Ledger” page of “Maintenance | Setup” an option has been added that allows the cash being banked in “General Ledger | Banking” to default to $0.00 rather than defaulting to banking all the cash on hand. The default setting is to bank all cash.