
Application	Chreos 3
Service Pack	SP43
Requirements	Service Pack 42 (SP42)
Warnings	All users of Chreos plug-ins should check with Chreos support before installing this service pack.

Important

- Any stock takes in progress **MUST** be completed **BEFORE** installing this Service Pack.
- This service pack includes an updating of the Firebird database. Please read and follow the installation instructions starting on page 9 of this document. If you need help please contact Chreos support.

Main points

- Debtor Statements can now be emailed directly from Chreos potentially saving many dollars in postal related costs.
- Debtor packing slips can now be converted to invoice in bulk.
- The [Stock history] and [Sales history] buttons now give new levels of instant reporting.
- Bill of materials can now be instantly deconstructed as part of the sales process, allowing for kits to be broken down so that one item in them can be sold.
- Updated version of the Firebird database program, promising even better performance and reliability.
- The appearance of Chreos has been upgraded. Colouration or “skin” changes can be customized at each machine.

General system

- SP43 Chreos sits on top of a new version of the Firebird Database. This improves support for multi CPU machines and offers speed and reliability advantages.
- The company management screen (used to log in) has been simplified. The list now just displays the available companies by name. Adding new companies to the list is also a simpler process. Clicking the add button now automatically searches your network for any computers currently running Chreos Server. A list of available companies are displayed along with the computer they are running on. Clicking a company in the list automatically adds it to the list of available companies and connects to it.

- The Login Screen that prompts you for a username and password now displays the name of the company you are logging into.
- When using a practice company the system now displays a warning icon and slowly flashes the words “Practice Company” in the toolbar. When you are using a non-practice company this text will read “Live Data”. This is to ensure that you always know which data you are using.
- It is now possible to add and edit Client reports using the Chreos Server instead of only Server reports.
- When adding new tax rates these are now immediately available for use.
- The SQL entry screen now supports drag and dropping of SQL files. This means users will be able to add an SQL to the system by simply opening the “SQL entry” screen and dropping the selected file onto the form. It is automatically installed. This makes receiving custom SQL files a breeze. An “Add” button has also been added for those who would prefer to select the file to install manually.
- The “Search by transaction number” screen now has an option to search for a transaction amount rather than by number. This allows users to identify a transaction when they know the amount but not the details of a transaction. The following transaction types are searched...
 - Client Invoices
 - Client Packing Slips
 - Client Receipts
 - Client Journals
 - Jobs
 - Supplier Invoices
 - GL entries

Interface changes

- The system sports a number of new interface styles. The default is the “Luna” theme which gives all screens a blue effect similar to MS Office 2007. This can be changed in the Local Settings screen. A number of different themes are available that should suit most tastes. The Windows XP theme provides an interface most like that of the previous Chreos interface. The display system has a “Use advanced transparencies” option that provides a nicer interface. However, on some computers this can cause screens to be slow to display.
- Due to the age of Windows 98, ME and 2000, the default interface is set to the “Windows XP” theme instead of “Luna”. This is because these Operating systems do not fully support some of the graphics options.
- There are minor changes to the way that tab pages are dealt with. Where there are more tabs than can be displayed a new Icon shows on the top right in the shape of a downwards arrow. Clicking this produces a list of available tabs that can be jumped to directly, rather than scrolling.

- When entering dates into the Chreos the fullstop ({.}) key can now be used instead of typing { /}. This means for key pad users the chances of pressing the { Num Lock} key can be reduced by using the { .} key instead.
- The “Clients” menu layout has changed to make it more logical. “Order completion” has been moved into the “Convert” sub-menu. “View client order status” has been moved back to the main list, it was previously located with “Order completion” in an “Orders” sub-menu.
- The right hand section of “Creditor management” has been changed to default to the “Summary” tab. Previously this tab was called “Details”. The “Transactions” tab has also been renamed to “Activities”. This has been done so that the Creditor management screen functions more like the Client management screen.
- Values shown in the “Creditor management” screen have had their displayed signs reversed to help make them easier to read. Previously if you owed a supplier \$100 the system would show this as -100, the system now displays it as 100. If a creditor is overpaid the balance shows as -100 (indicating they owe you money).

Creditors

- The grid entry screen in “Place orders with supplier” has been changed slightly. The quantity “needed” now only shows as greater than 0 if the current available quantity is less than the minimum for the item.
- When processing a creditor packing slip transaction the “On order” screen now appears and displays the items that are on order by clients and may now be supplied. Previously this only worked for supplier invoices.
- The “Search by transaction number” screen now searches / finds creditor invoices based on the invoice #.
- When viewing supplier order details in “Creditor management”, the [Cancel] button now gives the user the choice of cancelling just the selected line, or all active order lines. Previously items could only be cancelled on a line by line basis.
- The “Suppliers” tab in “Stock management” has been modified to include an area for comments. Three types of comment are available. A general comment, an ordering comment, and an inwards goods comment. The ordering comment is displayed in “Creditors | Place orders with supplier” when selecting an item. It can also be seen in the “Grid” option on this screen. It has a new column titled “N” (for Note). A “*” showing in this column indicates that the item has a note. Hovering the mouse over the “*” shows the comment. Double-clicking the “*” shows it in a message box.
- Users can now determine the default pricing method to be used when receiving in goods in the “Inwards goods” screen. The current default is to use the last amount changed for the item. However the following other options are now available.
 1. “Last price charged for this item”. This is the figure used up until now. It may differ from the figure set in “Stock Management” as the last

cost price. If this is the first purchase of the item then this figure will be \$0.00.

2. “Last cost price”. This is the figure set in “Stock Management”.
3. “Costing from order (else last cost)”. If the goods are being received in by converting an order to an invoice then the price entered for the product on the order will be used. If there was no order entered then “Last cost price” (as above) will be used.
4. “Costing from order (else last price)”. If the goods are being received in by converting an order to an invoice then the price entered for the product on the order will be used. If there was no order entered then “Last price charged for this item” (as above) will be used.

This can be configured in “Maintenance | Setup | System | Creditors | General”.

- Creditor journals may now be entered for future dates (dates ahead of the current creditor system date).
- The “Summary” tab now shows creditor balances by month based on either the current date or the creditor period date. This allows users to see at a glance how much money is currently outstanding and how much will be due in the future. This should help make account payment decisions easier.
- The first tab on the “Inwards goods” screen has been rearranged to group items more intuitively. The selection of whether charges are “per item” or “all item” has been moved to the “Document” section as has the “# of items” entry field. Previously these items were in the costing section.
- Users can now rapidly enter large batches of serial tracked items. In ‘Inwards goods’ the serial entry screen now has a ‘Bulk entry’ option. This opens the ‘Bulk serial number entry’ screen. This allows the following:
 - Quick typed entry.
 - Cut and paste from Excel.
 - Automatic generation of a serial number range.

Clients

- A “Statements” option has been added to “Print | Transactions” allowing Debtor statements to be selectively produced and emailed to clients. For this to work the very latest copy of the standard Debtor statement report needs to be set up as a Server report. If you have a customised statement report contact Chreos support about getting it modified as soon as possible.
- The “Order completion” screen now includes a [Print] button. This prints / reprints all orders related to the selected items. Orders are reprinted in their entirety (including items that can still not be supplied). This can be useful in situations where Orders are being used as picking lists in warehouses.
- The “Clients | View client orders” screen now includes a [Print] button. This prints / reprints all orders related to all or selected items. Orders are

reprinted in their entirety (including items that can still not be supplied). This can be useful in situations where Orders are being used as picking lists in warehouses.

- The “Clients | Client orders | View client orders” screen now displays items ordered by Client and order number.
- The Client order, Debtor packing slip and Debtor invoice screens now default to showing the selected item’s unit. To make room for this the “Item Ref” field no longer displays. Users can revert to the original system by unticking “Show unit column (hides Item ref)” in Maintenance | Setup | System | Clients 2”.
- The opening speed and general performance of the “View client enquiries” screen has been improved.
- When viewing transactions for a client the invoice number (Trans #) is now shown when the transaction is for an Invoice.
- When merging clients the Chreos now stores the merged clients code and name for historic reference. Users may now also enter a comment about why the merge took place.
- The “Sales history” screen, accessible from “Client management”, has been expanded to include a “Sales details” tab. This allows the user to view the last x invoices or POS sales to the selected client. If the display order is changed from date to amount then this screen changes to show the top x sales made to the selected client. The [Refresh] button needs to be pressed to activate the change.
- The default colour for displaying items that are only partially supplyable has been changed from light blue to purple. Light blue did not display well when an item was selected in invoice. These are still customizable in “Maintenance | Setup | System – Modules | Clients | Display” if the new default does not suit.
- Invoice details (Delivery address, etc) for any period can now be edited. Previously users were restricted to just current invoices.
- It is now possible to cancel an incorrect receipt allocation. A [Deallocate transaction] button has been added in the links tab in client management that allows active transactions (those that are not in the “Completed” section) to be deallocated. Clients’ period balances are automatically updated.
- Client allocations entered via the allocation screen now automatically update the clients’ period balances displayed in “Client management”. Previously a data management process was required.
- Client journals may now be entered for future dates (dates ahead of the current debtor system date).
- The discount button available in POS and Invoice screens can now be set to default to a percentage discount. This is set in “Maintenance | Setup | system” under “Clients | General 2” using the “Disc button entry defaults to a percentage” check box.
- A new “Packing slip completion” screen has been added and is available via “Clients | Convert | Packing slip completion”. This allows simple, bulk

invoicing of packing slips on the basis that one packing slip converts to one invoice. Freight can be added or changed using quick 'in grid' entry. This screen has a tick box to indicate whether pricing from the packing slip is kept or recalculated during conversion. The default for this can be set on the "Clients | General 2 | Packing slip completion uses slip pricing" page of "Maintenance | System | Setup". The following table outlines the impact of this setting.

Source packing slip	Setting	Result
Standard packing slip	True	Invoice pricing matches packing slip
Standard packing slip	False	Pricing reset to current system price
Packing slip from un-quoted order	True	Invoice pricing matches packing slip
Packing slip from un-quoted order	False	Pricing reset to current system price
Packing slip from quoted order	True	Invoice pricing matches packing slip
Packing slip from quoted order	False	Invoice pricing matches packing slip

Inventory

- When specifying who supplies an item ("Item management | Suppliers tab") the first supplier specified now defaults to the "main" supplier. Add additional suppliers will each have a default of "not main". The data management process (on server) will ensure that any previously added item suppliers not marked as "main" (when they are the only supplier of the item) are updated to "main".
- When viewing transactions for an item (Shift-F2), a new column (Trans #) shows the invoice number for client and creditor invoices. There is also a new option to show creditor packing slips to make it easier to track shelf quantities as, although creditor packing slips are not financial transactions, they do effect the shelf quantity.
- The [Shift – F2] transactions screen now includes a 'Serial #' column on the far right that shows the serial number of the item sold where applicable.
- The "Sales history" screen accessible from "Stock management" now features a second tab detailing recent sales of the selected item. Users can select to view the last *x* sales of the item. The clients who bought the item are listed. This listing also includes the clients email address if available. This could be useful for product recalls or advising clients of another newly available item they may be interested in.
- The "Stock | Adjust stock | Move stock between regions" screen now supports movement of items between regions in different companies supported by the same instance of Chreos Server. This process uses the GL accounts set up on the branches screen and the Transfer accounts that are part of the ItemType screen.
- Where moving stock between regions within the one company the Transfer accounts that are part of the ItemType screen need to be correctly configured. Please contact Chreos support for details.

- The “Import data from file” option in the “stock take by region” screen, now allow allows duplicate items in the import file and existing stock take to be merged together (summed).
- When viewing serial tracked items in “stock management” the “Serial #s” tab now shows the client, trans number and date of any associated transaction. This allows users to determine who has a particular item with ease.
- Chreos now supports automatic break down of BOM items at “Point of sale” and Debtor invoice. An example of this would be where a user tries to sell 3 pens but there are none in stock. The user is prompted to break down a pack of 10 pens (a BOM item) back into 10 individual pens. BOM items must be configured with ‘Allow this item to be disassembled...’ set to true for this to function.
- The POS, Invoice and packing slip ‘Edit item’ screens now feature a split button that can force the break down of a BOM item. This button only shows for items that can be broken down.
- The Serial number entry form now has a button allowing for product returns. Clicking this option brings up a list of available serial numbers to be returned. This relates to receiving them back from a client and returning them to your supplier.

Point Of Sale

- Converting POS transactions containing Sales of gift tokens to invoice is now supported.
- Each user can now specify a default POS client. In “Maintenance | Local Computer | POS” users can choose to use the system default client or override it with a selected user. If no system client is set they can also override it to add one. This allows one user to have a default client while others have none.

General Ledger

- The “Edit invoice item details” screen (Ctrl-Enter in the Debtor invoice screen) now allows the sales account for the selected item to be changed from the default to another account. This allows an item to be charged against any entry account, essentially replicating the functionality of “Creditor summary invoices” for clients. This functionality is only available to users who have the ability to configure item type accounts.
- The “Search by transaction number” screen now searches / finds GL entries based on reference text. Using the new “Amount search” also allows GL searches based on the amount transferred.

ChreosServer

- The server now has a menu item to quickly view the server information log. This is useful for support situations.

Printing

- When batch printing (“Print | Transactions | ...”), the lists showing what documents are available and selected for printing now support printing by right clicking and selecting “Print this list”. This allows users to print lists of the transactions that are about to be printed for checking or storage.
- The print labels screen now allows for rapid deletion of items. Pressing the delete key will delete the selected item. If you click on the delete button and no item is selected it prompts to delete all labels. If an item is selected it prompts to delete the selected or all items. The {+} and {-} keys now also increase or decrease the quantity of the labels to print.
- All reports configured as server reports can be emailed directly from the report screen using the “Email” button.

Apparel module

- The performance associated with selecting new styles in entry screens has been greatly improved.
- The “Stock | Adjust stock | Move stock between regions” screen now supports apparel entry. By pressing the “Apparel” button an apparel selection screen appears and items can be selected as per usual.

How to Install Service pack 43

- Users of Chreos plug-ins or external applications should, as usual, contact Chreos support before installing this service pack.
- The instructions below are required when first running SP 43 on a system currently running SP 42 or older. If you are re-running the service pack for some reason follow the standard service pack process.
- As this service pack includes the installation of a Firebird database upgrade a few extra steps are required in addition to a normal install. The following section details all the required steps.

Recommended steps

1. Close all Chreos applications, ChreosClient and ChreosServer, on all machines.
2. On the computer that runs Chreos Server start the service pack.
 - a. If you are not prompted to upgrade the Firebird database engine run the service pack as usual ignoring step 3 and 4.a
 - b. If you are prompted to upgrade the version of Firebird please close the service pack and go to step 3.
3. Uninstall Firebird 1.5.
 - a. Open Windows control panel.
 - b. Select 'Add or Remove programs' or 'Programs and features' (depending on your Windows version) in the Windows control panel.
 - c. Find Firebird 1.5.n and select "Remove / uninstall".
 - d. If prompted to remove shared files select "Yes to All".
 - e. Restart the computer if prompted and continue from step 4 after restarting.
4. Run the Chreos service pack.
 - a. You will be prompted to install Firebird 2. Select the usage for this machine. [Client] for machines that run Chreos Client only or [Server] for machines that run Chreos Server.
 - b. If you are prompted to restart your computer please do so. And run the service pack (step 4) again.
 - c. If on the Server computer run Chreos Server to rebuild your data.
5. Wait for the server to finish rebuilding data.
6. Repeat steps 3 and 4 for all client machines.
7. You may now run Chreos as normal.

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